

TRASH & RECYCLING PICK-UP

Provided by Johnson County Refuse 319-665-4498.
Curbside pickup 7:00am Thursday mornings.
Any holiday changes will be announced.

Garbage Containers:

65-gallon container: \$13.50/month
35-gallon container: \$11.50/month

Commercial & Residential Buildings greater than 6 units must contract for service.

Any garbage that does not fit in the container needs to be in a bag no larger than 35-gallon with a 40lb weight limit, placed on top of can with lid closed and with 1 sticker on bag. Stickers are sold for \$3.00 at The Depot Convenience Store.

Commercial Entities and Residential Buildings of greater than 6 units must contract for service.

Recycling Containers:

65-gallon container: \$5.50/month
95-gallon container: \$5.50/month

No separation is required. All recycling must be clean. NO PLASTIC BAGS.

WE DO NOT RECYCLE: Styrofoam, window glass, mirrors, electronic waste, motor oil containers, yard waste, chemical containers, plastic bags, ceramics or dishes, food waste, scrap metal, monitors, medical needles or waste, animal food bags or kitty litter bags.

Yard Waste:

Not allowed in garbage pickup.

City provided collection site for residents is located off Mehmen Ave., South of the railroad by the Water and Sewer Plants for yard waste, limbs, and branches smaller than 2" in diameter.

Large items or prohibited items

Take to Iowa City Landfill 319-356-5185.

Contact City Hall to obtain new or report stolen container.

BUILDING PERMITS

Permits are required for most types of remodeling and repairs. All new construction requires a permit. Zoning Code & Design Standards adopted 2007 as well as the current International Building Codes and updated annually. If any questions on a project call Brian Shay, Building Official at City Hall 319-545-2572 Ext 4.

PET REGULATIONS

Animals must be registered with the city per City Ordinance every calendar year.
\$10.00 annual registration fee.
\$4.00 reduced annual registration fee in December for the upcoming year.

When applying, you must provide current vaccination records from a licensed Veterinarian. Animals will need to be licensed as soon as they reach seven months.

City ordinance allows three dogs and three cats in residential zones. Puppies will be considered dogs at eight weeks and at that time they will fall under the three dogs' limitations.

Pets must be under control and restrained by competent person. Pets must be on leash at all times when off owner's premises. Any animal found off premises of its owner at large will be collected for impoundment. Impounding fees and boarding costs will be charged for any animal picked up at-large and released to an owner.

Disturbances caused by a pet such as howling, yelping, or barking are all prohibited and may bring cause for summons if these types of problems are brought to the attention of City officials. It is unlawful to keep a vicious animal. It is unlawful for the owner of an animal to allow or let such animal to pass onto the premises of another thereby causing damage or interference. Livestock is not allowed in non-agricultural residential areas. Violators may be assessed City infractions by Ordinance.

Tiffin
Crossroads of the Heartland.

**Welcome
to
Tiffin, Iowa**



**A Growing Community
Under Development**

WELCOME TO TIFFIN

City Hall: 300 Railroad St. Tiffin, IA 52340

P: 319-545-2572, F: 319-545-4147

www.tiffin-iowa.org

Hours: M-F 8am-4:30pm

Tiffin, Iowa was established in 1906 and was named after Tiffin, Ohio. It is a growing community, the 2000 Census showed population of 1034. The 2010 Census showed Tiffin at 1947.

Residents are strongly encouraged to participate when it is Census time to enable City to receive appropriate tax funds.

Fire Protection: 911 Emergency

Provided by volunteer Tiffin Fire Department (Clear Creek Township Association)

Law Enforcement: 911 Emergency

Johnson County Sheriff Department 319-356-6800

School District: Clear Creek Amana School District
Class 3-A District 319-828-4510

Community Library: Springmier Library 545-2960.
Located in Middle School. Joint venture with School District

Tiffin Post Office: You must register to ensure mail delivery at residence or business. 319-545-2729
Monday-Friday 7:00 am-12:30 pm & 2:30 pm-4:00 pm; Sat 9:00 am-10:00 am

Electrical Service:

Alliant Energy 1-800-255-4268 or
www.alliantenergy.com Most areas of the City

Linn Co. REC- 1-800-332-5420 or
www.linncountyrec.com Parts of Deer View, Villages, Industrial Park & rural areas.

Gas Service:

MidAmerican Energy 1-888-427-5632 or
midamericanenergy.com

Cable/Telephone/Internet Services:

Iowa Telecom / Windstream Communications:
1-877-901-4692 or windstream.net

Mediacom: 1-855-633-4226 or mediacomcable.com

South Slope: 319-626-2211 or southslope.com

Cemetery: Clear Creek Township 319-331-1178

Parks: Railroad Park, Potter Park, Ball Fields and Soccer Fields, City Hall/Fire Station Park, Timber Ridge Park, City Park, Deer View Park and Woodfield Park

City Government: Mayor Steve Berner

City Council Members: Jim Bartels, Eric Schnedler, Al Havens, Rodney Walls & Christine Olney

WATER AND SEWER SERVICE

Residents are required to contact the Utility Department at Tiffin City Hall to set-up or discontinue their Utility Account prior to move-in or move out date at: (319) 545-2572 Monday - Friday, 8:00-4:30 pm.
New-built units will require the connection of a water meter.

Water and Sewer service is billed monthly.

Meters are read on the 15th of each month (unless it is a weekend, then the next business day)

Bills are sent out on the 1st of each month

Payments are due on the **20th** of each month.

Payments can be made:

- Online: www.tiffin-iowa.org
- Over the Phone/IVR: 319-545-2572, ext. 8, 1-877-690-3729, Jurisdiction code is 2513
- Payment in mail: 300 Railroad St. PO Box 259, Tiffin, IA 52340
- Payment drop box: lock box located on College St. entrance by City Hall
- In person: 300 Railroad St. Tiffin, IA 52340 Hours: M-F 8am-4:30pm
- ACH Auto Withdrawal: Fill out form & provide voided check to City hall for auto payments on the 20th of every month

Water service is billed:

Base Rate - \$7.00 per month

Flow Rate - \$5.50 – equal to \$0.0055 per gallon

Sewer service is billed:

Base Rate - \$19.50 per month

Flow Rate - \$4.75 – equal to \$0.00475 per gallon

Sales tax is billed at:

6% for water service for residential units.

Commercial units are billed sales tax at 6% for both water and sewer service.

Storm Water Utility Fee:

\$5.00 for Business and \$3.00 for Residential

City Ordinance requires:

\$75 Water Deposits on all rental units, to be on first utility bill. Water Deposits are refundable upon move out and account paid in full.

Failure to pay monthly bill will result in a late fee of 5%. Notice and disconnection procedures to follow delinquent payment. Re-connection fees are \$25.00 per City Ordinance.

Water and Sewer testing is conducted as required by the Federal and State strict standards. Public Works personnel are certified in Water and Sewer testing and treatment as required. Public Works officials are required to gather spigot water samples from various locations within the Utility Service area. Emergency telephone 319-631-1698.

NEIGHBORHOOD RULES

Noise: Construction not before 7:00am or after 10:00pm.

Snow Removal: Residents have 48 hours to remove snow and ice from sidewalks. Please clear around mail boxes and fire hydrants.

Snow Emergencies: 4 hours to move vehicles off all streets. Plowing order: arterial streets, secondary streets, and country roads last. Report vehicles not moved in timely manner.

Lawn Care: Nuisance Ordinance in place. Growth cannot exceed 8 inches tall.